

Policy F.Y.I.

From the Policy Unit

Date: 06-06-2025

FYI-466

Please contact the Policy Unit if you have questions regarding this announcement at

DCSSPOLICYQUESTIONS@azdes.gov.



SUBJECT: Policy FYI-466 | Texas System Modernization Update

This Policy FYI informs team members that, on June 12, 2025, the Texas Office of the Attorney General's Child Support Division will be implementing ChAMP, a modernized cloud-based system. Once ChAMP is live, the existing mainframe system, TXCSES, will be retired.

Texas system maintenance will run from June 6th at 7 p.m. Central Time through June 12th. During this time, interactions with Texas will be impacted as follows:

Payment Processing: Payments will not be processed, which will result in delays in the disbursements to customers and CSENET responses.

System Access: The TXCSES mainframe and TXCSES Web portal will be retired on June 6th. Team members will still be able to access case information through the QUICK portal.

We urge DCSS team members to view this information directly on The PORT and not create a separate personal file.
Please do not reply directly to this message as we will not be able to respond. This email address is only used for outgoing mail.